

COUNCIL: 26 JANUARY 2017

SKILLS, SAFETY AND ENGAGEMENT STATEMENT

Adult Community Learning

I am pleased to announce that we have received notification from the Department for Education and Skills that the City of Cardiff Council Adult Community Learning Team has achieved a 94% success rate for 2015/16 learner outcomes. This result is a further improvement against the progress we have shown over the past few years and is a testament to the outstanding Adult Community Learning team whom have worked so effectively together to achieve the best possible outcomes for learners.

Through September and October 2016, Adult Community Learning worked in partnership with Job Centre plus, Tesco Stores and Costa Coffee to deliver two accredited level 2 courses in Hospitality. These focused on customer service and interview skills and were adapted to suit each of the employers. Candidates were also taught how to research a company in preparation for interviews. Various interview techniques were covered including competency based and group interviews. The courses prepared candidates with the tools and confidence to give an informed interview and candidates were guaranteed interviews after attending the courses. Out of 14 candidates, 12 achieved full time employment and further courses and interviews are scheduled to help meet the recruitment requirements of a new Tesco Extra store opening in Cardiff early next year.

Into Work Advice Service

The Into Work Advice Service continues to deliver, by engaging with volunteers to develop workplace skills. There are 63 volunteers currently engaged in the service with 12 having left in October to return to work. The service has also provided advice and support to more than 24,500 people this year so far.

The service is currently working with partner organisations to offer more accredited courses to those seeking employment, with 96% successfully completing accredited courses in October. So far this year, the service has assisted 171 people into employment, including 14 clients who successfully secured full time employment with Royal Mail.

British Deaf Association

On 20 February 2017, the City of Cardiff Council will welcome representatives of the British Deaf Association and local deaf citizens to County Hall, when the Council signs the BSL Charter. The Charter is designed to ensure that service providers work with deaf people to identify and reduce any barriers they might

experience in accessing and using local services. Whilst the Council has worked closely with Cardiff Deaf Centre community members over the past year, the signing ceremony will formalise the Council's intention to work towards achieving the aims of the Charter, and confirm our plans to improve access to information and services.

Councillor Dan De'Ath

Cabinet Member for Skills, Safety & Engagement

26 January 2017